



TruConnect ChamberCare Online Directory

Step-by-Step Member Guide

Audience: Members

Purpose: Show how to find in-network providers and facilities using the TruConnect ChamberCare directory.

Last updated: August 13, 2025

Before You Start

- Use a modern web browser (Chrome, Edge, Safari, Firefox).
 - Have your ZIP code handy.
 - Tip: Results reflect the network selected. Make sure **TruConnect ChamberCare** is chosen before searching.
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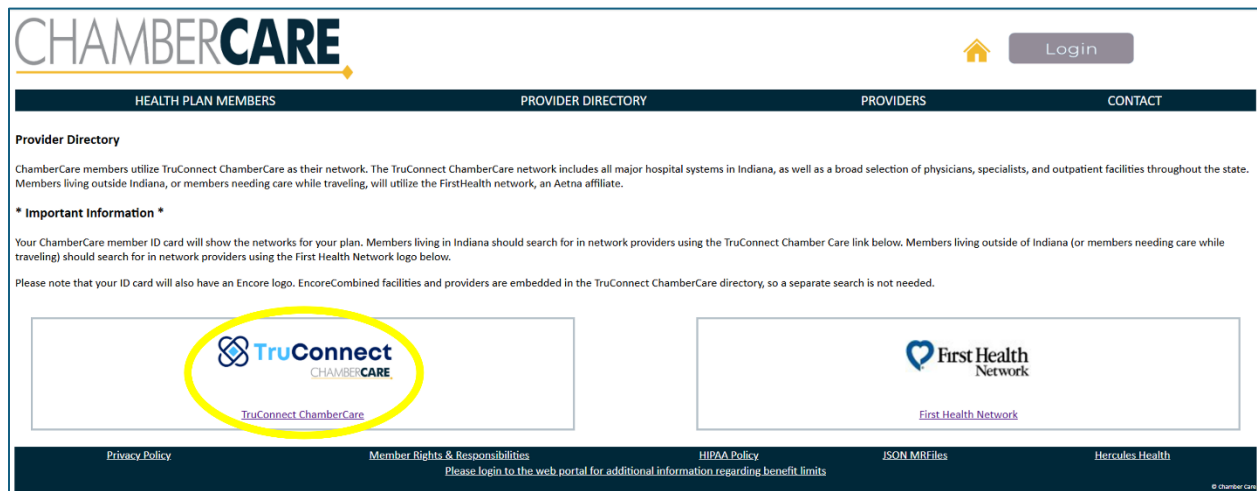
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A. Access the Directory

1. Go to www.ChamberCare.org.
2. Click **Provider Directory** to open the TruConnect ChamberCare search tool.
3. On the next page, click TruConnect ChamberCare



ChamberCare.org homepage – select Provider Directory.



TruConnect ChamberCare should be selected

B. Find an In-Network Provider

You can search **by location** or **by provider name**.

B1. Search by Location (Provider)

1. On the directory page, ensure the **Provider** tab is selected.
2. Confirm **Network** is **TruConnect ChamberCare**.
3. Enter your **ZIP code** (example: **46256**).
4. Choose a **mile radius** (example: **20 miles**).
5. Under **Provider Type**, choose **one of the options listed**.
6. Under **Specialty**, choose or the specialty you need.
7. Click the blue **Find a Provider** button.
8. Review results: **name, specialty, address, phone, accepting new patients**.
9. Sort results by **Distance, Name, Specialty, or Medical Group** (ascending/descending).
10. **Download** results as a PDF or **Email** them to yourself.
11. Use **left-side filters** to refine (distance, specialty, etc.).
12. Use the **map** at the top to view locations and select a provider from a pin.

The screenshot shows a web form for finding a provider. At the top, there are two tabs: "Provider" (selected) and "Facility". Below the tabs is a search bar with a "Start Over" button on the left and a "Find A Provider" button on the right. The main section is titled "Provider Search" and is divided into three columns. The first column, "By Location", has options for "Located" (No preference, Within 20 Miles, Only inside) and a "Zip Code" field with "46256" entered. There is also a checkbox for "Use current location". The second column, "By Provider Detail", has fields for "Provider First Name", "Provider Last Name", and "Provider Gender" (Male, Female, Any Gender). The third column, "By Coverage and Care Requirements", has a "Network" dropdown set to "TruConnect ChamberCare", a "Provider Type" dropdown set to "Primary Care", and a "Specialty" dropdown set to "Family Medicine". A "More Search Options" button is located to the right of the third column. At the bottom, there is another "Start Over" button on the left and a "Find A Provider" button on the right, which is circled in yellow.

Provider search form showing ZIP 46256, 20-mile radius, Primary Care, Family Medicine.

Search Results (2419 results)

Showing practitioners within 20 miles of Indianapolis, IN 46256, that are in the TruConnect ChamberCare plan, that have provider type Primary Care, and that specialize in Family Medicine.

Sort results: Distance Ascending

Download Results Email Results Return to Search

WILLIAM C KLECKNER MD

PCP: Yes	Specialties: Family Medicine	Distance: < 1 mi.	Network: TruConnect ChamberCare
PCMH: No	Board Certifications: None Reported	**Encore Combined Location**	Accepting Patients: Yes
Gender: Unknown	Offers TeleHealth	8202 CLEARVISTA PKWY INDIANAPOLIS, IN 46256	<input type="checkbox"/> Compare Provider
Services: None Reported	Language: None Reported		

GREGORY P POLLY MD

PCP: Yes	Specialties: Family Medicine	Distance: 2 mi.	Network: TruConnect ChamberCare
PCMH: No	Board Certifications: None Reported	**Encore Combined Location**	Accepting Patients: Yes
Gender: Unknown	Offers TeleHealth	6925 E 96TH ST INDIANAPOLIS, IN 46250	<input type="checkbox"/> Compare Provider
Services: None Reported	Language: English		

Provider results with sort, map, and download/email options.

Tip: Not seeing many results? Increase the radius or try a neighboring ZIP code.

B2. Search by Provider Name

1. Click your browser's **Back** arrow to return to the main search screen (or use the directory's Home link).
2. Enter your **ZIP code** and **mile radius**.
3. In **Name**, enter the provider's **first and/or last name** (example: *Smith*).
4. (Optional) Choose **Gender** or leave **Any Gender**.
5. Confirm **Network** is **TruConnect ChamberCare**.
6. Choose **Provider Type** (example: **Primary Care**).
7. Click **Find a Provider**.

Provider

Facility

Start Over

Find A Provider

Provider Search

By Location

Located

☐ No preference
 ☒ Within 20 Miles
 ☐ Only inside

- of -

Zip Code

46256

☐ Use current location

By Provider Detail

Provider First Name

Provider Last Name

Smith

Provider Gender

☐ Male
 ☐ Female
 ☒ Any Gender

By Coverage and Care Requirements

Network

TruConnect ChamberCare

Provider Type

Primary Care

Specialty

Family Medicine

More Search Options

Start Over

Find A Provider

Searching by provider name.

C. Find an In-Network Facility

You can search **by location** or **by facility name**.

C1. Search by Location (Facility)

1. Select the **Facility** tab at the top of the directory.
2. Confirm **Network** is **TruConnect ChamberCare**.
3. Enter your **ZIP code** (example: **46256**).
4. Choose a **mile radius** (example: **20 miles**).
5. Select a **Facility Type**
6. (Optional) Choose a **Specialty**
7. Click the blue **Find a Facility** button.
8. Review results: **facility name, address, phone, distance**.
9. Sort, **download, email**, and use the **map** just like in provider search.
10. Use **left-side filters** to narrow the list.

Provider

Facility

Facility Search

By Location

Located

☐ No preference
☒ Within
☐ Only inside

- of -

Zip Code

☐ Use current location

By Coverage and Care Requirements

Network

Facility Type

Specialty

Facility search form showing Hospital and General Acute Care Hospital.

Filter Results

By Location

Located

☐ No preference
☒ Within
☐ Only inside

- of -

Zip Code

☐ Use current location

By Coverage and Care Requirements

Network

Facility Type

Specialty

Search Results (132 results)

Showing facilities within 20 miles of Indianapolis, IN 46256, that are in the TruConnect ChamberCare plan, that have provider type Hospital, and that specialize in General Acute Care Hospital.

Sort results

COMMUNITY HOSPITAL EAST

Distance: 2 mi.

Encore Combined Location
[8075 N SHADELAND AVE](#)
[INDIANAPOLIS, IN 46250](#)
 (317) 621-8000

Offers TeleHealth Services: None Reported
 Board Certifications: None Reported

Networks:

TruConnect ChamberCare

ASCENSION ST VINCENT WOMEN'S HOSPITAL

Distance: 2 mi.

Encore Combined Location
[8602 N ALLISONVILLE RD](#)
[INDIANAPOLIS, IN 46250](#)
 (317) 703-1970

Offers TeleHealth Services: None Reported
 Board Certifications: None Reported

Networks:

TruConnect ChamberCare

Facility results with sorting and download options.

C2. Search by Facility Name


1. Click the **Back** arrow to return to the main search page.
2. Enter your **ZIP code** and **mile radius**.
3. Click **More Search Options**.
4. Choose **Facility Type** (example: **Hospital**).
5. (Optional) Choose a **Specialty**.
6. In **Facility Name**, enter the name (example: **Community Health Network**).
7. Click **Find a Facility**.

The screenshot shows the 'Facility Search' form. At the top, there are tabs for 'Provider' and 'Facility'. The 'Facility' tab is selected. The form is divided into two main sections: 'By Location' and 'By Coverage and Care Requirements'. In the 'By Location' section, there are radio buttons for 'No preference', 'Within 20 Miles' (selected), and 'Only inside'. Below these are fields for 'Zip Code' (46256) and a checkbox for 'Use current location'. In the 'By Coverage and Care Requirements' section, there are dropdown menus for 'Network' (TruConnect ChamberCare), 'Facility Type' (Hospital), and 'Specialty' (General Acute Care Hospital). A button labeled 'More Search Options' is highlighted with a yellow circle. At the bottom, there are 'Start Over' and 'Find A Facility' buttons.

Searching for a facility by name- More Search Options expanded, Facility Name field completed.

The screenshot shows the 'Facility Search' form with the 'More Search Options' button expanded. The 'Facility Name' field is now visible and contains the text 'Community Health Network'. The 'Find A Facility' button is highlighted with a yellow circle. The 'By Location' section now includes additional fields: 'City', 'State' (Please Select), 'County' (Please Select), and 'Address'. The 'By Coverage and Care Requirements' section now includes the 'Facility Name' field. The 'Start Over' and 'Find A Facility' buttons are at the bottom.

Searching by a zip code, facility type, specialty, and facility name.



Search Results (87 results)

Showing facilities within 20 miles of Indianapolis, IN 46256, that are in the TruConnect ChamberCare plan, that have provider type Hospital, that specialize in General Acute Care Hospital, and whose name starts with "Community Health Network".

Sort results: Distance Ascending

Download Results Email Results Return to Search

COMMUNITY HOSPITAL EAST
 Distance: 2 mi.
 Encore Combined Location
 8075 N SHADELAND AVE
 INDIANAPOLIS, IN 46250
 (317) 621-8000
 Offers TeleHealth Services: None Reported
 Board Certifications: None Reported
 Networks: TruConnect ChamberCare

COMMUNITY HOSPITAL NORTH
 Distance: 2 mi.
 Encore Combined Location
 7930 N SHADELAND AVE
 INDIANAPOLIS, IN 46250
 (317) 621-8000
 Offers TeleHealth Services: None Reported
 Board Certifications: None Reported
 Networks: TruConnect ChamberCare

Filter Results

Clear Filters Filter Results

By Location

Located

☐ No preference

☒ Within 20 Miles

☐ Only inside

- of -

Zip Code 46256

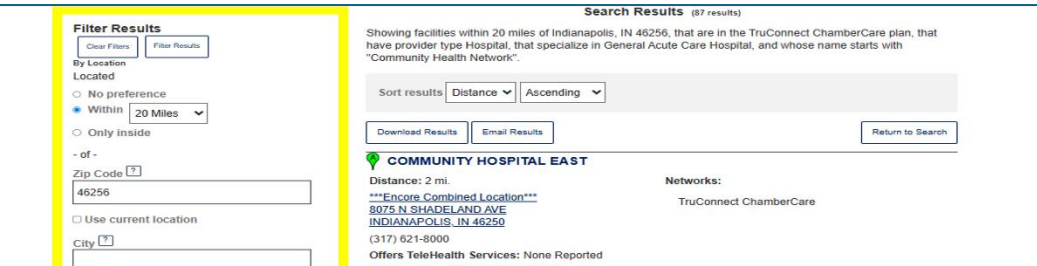
☐ Use current location

City

State Please Select

County (select "Only Inside" to search by county) Please Select

Facility results.



Search Results (87 results)

Showing facilities within 20 miles of Indianapolis, IN 46256, that are in the TruConnect ChamberCare plan, that have provider type Hospital, that specialize in General Acute Care Hospital, and whose name starts with "Community Health Network".

Sort results: Distance Ascending

Download Results Email Results Return to Search

COMMUNITY HOSPITAL EAST
 Distance: 2 mi.
 Encore Combined Location
 8075 N SHADELAND AVE
 INDIANAPOLIS, IN 46250
 (317) 621-8000
 Offers TeleHealth Services: None Reported
 Board Certifications: None Reported
 Networks: TruConnect ChamberCare

COMMUNITY HOSPITAL NORTH
 Distance: 2 mi.
 Encore Combined Location
 7930 N SHADELAND AVE
 INDIANAPOLIS, IN 46250
 (317) 863-2197
 Offers TeleHealth Services: None Reported
 Board Certifications: None Reported
 Networks: TruConnect ChamberCare

COMMUNITY HOSPITAL NORTH
 Distance: 2 mi.
 Encore Combined Location
 8922 HILSDALE CT
 INDIANAPOLIS, IN 46250
 (317) 621-7820
 Offers TeleHealth Services: None Reported
 Board Certifications: None Reported
 Networks: TruConnect ChamberCare

COMMUNITY HOSPITAL EAST
 Distance: 2 mi.
 Encore Combined Location
 7165 CLEARVISTA PKWY
 INDIANAPOLIS, IN 46256
 (317) 355-5555
 Offers TeleHealth Services: None Reported
 Board Certifications: None Reported
 Networks: TruConnect ChamberCare

Filter Results

Clear Filters Filter Results

By Location

Located

☐ No preference

☒ Within 20 Miles

☐ Only inside

- of -

Zip Code 46256

☐ Use current location

City

State Please Select

County (select "Only Inside" to search by county) Please Select

Address

By Coverage and Care Requirements

Network TruConnect ChamberCare

Facility Type Hospital

Specialty General Acute Care Hospital

Facility Name Community Health Network

Fewer Filter Options Clear Filters Filter Results

Further search options shown on the left side of the results page.

D. Troubleshooting & Tips

- **No results?** Increase the radius, try a nearby ZIP code, or broaden the specialty.
- **Spelling matters:** For names, try partial entries (e.g., “John” or “Smi”).
- **Network check:** Verify **TruConnect ChamberCare** is selected.
- **Call ahead:** Use the phone number in results to confirm the provider is accepting new patients and participates in the network at the time of your visit.
- **Emergency care:** In an emergency, call 911 or go to the nearest ER. The directory is for non-emergency searches.

E. Member Services – We’re Here to Help

- **Phone:** 317-816-5171
- **Toll-Free:** 844-644-3004
- **Email:** Member.Services@chambercare.org